



## TSA Cares

TSA Cares is a helpline that provides travelers with disabilities, medical conditions and other special circumstances additional assistance during the security screening process.

TSA Cares is a national program and can be used for any airport in the United States.

To access this program, parents and caregivers should call 1-855-787-2227 72 hours prior to the flight. Parents/caregivers then provide flight information and what accommodations (e.g., waiting in line is difficult, child doesn't like to take shoes off, it would be easier to walk through a scanner with a parent, etc.) might be needed through the security process. (Please note, it might vary between airports as to how many staff members are available to help.)

For more information, please go to: <https://www.tsa.gov/travel/passenger-support>